

**RICHARD FADER PTY LTD (trading as)
AUSTRALIAN SHIPPING SUPPLIES
TASMANIAN SHIPPING SUPPLIES
PURDON & FEATHERSTONE**

POLICY: 001

QUALITY POLICY

Scope

This policy is applicable to the supply of quality provisions and equipment for use onboard ships, in the Antarctic and at defence establishments.

Commitment

Richard Fader Pty Ltd specialises in the supply of quality provisions and equipment for use onboard ships, in the Antarctic and at defence establishments.

The objective of the organisation is to supply products that are fit for use, meet legal requirements and have the desired quality in accordance with customer requirements and specifications. Our customers expect safe, reliable and optimum cost products delivered on time.

To achieve the above objective and satisfy customer expectations the organisation is totally committed to improving its ISO 9001 Quality Management System. Food safety elements are incorporated into the Hobart based system.

Quality and/or food safety problems arising in various areas are to be identified and solved with speed, technical efficiency and economy. We shall focus our resources, both technical and human, towards the prevention of quality and/or food safety deficiencies to satisfy the organisational goal of "right first time...every time".

The successful operation of the system relies upon the co-operation and involvement of personnel at all levels. Our commitment to quality and food safety will ensure the continued success of our organisation and the satisfaction of customers and staff.

The Quality Coordinator is authorised to ensure that the requirements of this system are implemented. Any problems that cannot be resolved between departments or personnel shall be brought to my attention for final resolution.

Richard Fader

Managing Director

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